Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-233-6724 or at www.bcbstx.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>In-Network</u> : \$600 Individual / \$1,800 Family For <u>Out-of-Network</u> : \$1,200 Individual / \$3,600 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Services that charge a <u>copay</u> , <u>prescription</u> <u>drugs</u> , and certain <u>preventive care</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes. Per occurrence: \$500 <u>In-Network</u> and <u>Out-of-Network</u> inpatient admission. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network: \$4,500 Individual / \$9,000 Family For Out-of-Network: \$9,000 Individual / \$18,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, preauthorization penalties, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.bcbstx.com or call 1-800-810-2583 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>In-Network</u> <u>Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance after deductible	None	
If you visit a health	Specialist visit	\$35 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance after deductible	None	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge; deductible does not apply	50% <u>coinsurance</u> after <u>deductible</u>	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. No Charge for child immunizations Out-of-Network through the 6th birthday.	
If the second second	<u>Diagnostic test</u> (x-ray, blood work)	20% <u>coinsurance</u> after <u>deductible</u>	50% coinsurance after deductible	Office visit <u>copay</u> may apply.	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance after deductible	50% coinsurance after deductible	Certain <u>Diagnostic</u> Procedures only.	
If you need drugs	Generic drugs	\$10 <u>copay</u> (retail) \$20 <u>copay</u> (mail)	\$10 <u>copay</u> + 20% <u>coinsurance</u>		
to treat your illness or condition More information about prescription drug coverage is available at www.express-	Preferred brand drugs	25% <u>coinsurance</u> \$75 max/prescription - retail \$150 max/prescription - mail	\$75 <u>copay</u> + 20% <u>coinsurance</u>	Retail covers a 30 day supply and mail order covers a 90 day supply. For Non-Participating pharmacy, member must file claim.	
	Non-preferred brand drugs	40% coinsurance \$150 max/prescription - retail \$300 max/prescription - mail	\$150 <u>copay</u> + 20% <u>coinsurance</u>	Non-Participating mail order is not covered.	
scripts.com	Specialty drugs	50% coinsurance \$200 max/prescription	Not Covered	Must be obtained through Accredo Specialty Pharmacy.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbstx.com</u>.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	<u>In-Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	50% <u>coinsurance</u> after <u>deductible</u>	None	
outpatient surgery	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Emergency room care	\$200 <u>copay</u> /visit plus 20% <u>coinsurance</u> after <u>deductible</u>	\$200 <u>copay</u> /visit plus 20% <u>coinsurance</u> after <u>deductible</u>	Emergency room copay waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	Ground and air transportation covered.	
	<u>Urgent care</u>	\$25 PCP/\$35 SPC <u>copay</u> /visit; <u>deductible</u> does not apply	50% <u>coinsurance</u> after <u>deductible</u>	Specialist has higher copay.	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required; \$500 penalty if not preauthorized Out-of-Network. \$500 inpatient admission deductible for In-Network and Out-of-Network providers.	
	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	
If you need mental health, behavioral health, or	Outpatient services	\$25 <u>copay</u> /office visit; <u>deductible</u> does not apply 20% <u>coinsurance</u> after <u>deductible</u> for other outpatient services	50% <u>coinsurance</u> after <u>deductible</u>	Certain services must be preauthorized; refer to your benefit booklet* for details.	
substance abuse services	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required; \$500 penalty if not preauthorized Out-of-Network. \$500 inpatient admission deductible for In-Network and Out-of-Network providers.	

 $^{^{\}star}$ For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbstx.com</u>.

Common Medical Event	Services You May Need	What You \ In-Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information	
	Office visits	(You will pay the least) \$25 copay PCP / \$35 copay SPC; deductible does not apply	(You will pay the most) 50% coinsurance after deductible	Copay applies to first prenatal visit (per pregnancy), 20% coinsurance following initial visit Cost sharing does not apply for preventive services. Depending on the type of services, a	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance after deductible	50% <u>coinsurance</u> after <u>deductible</u>	copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required; \$500 penalty if not preauthorized Out-of-Network. \$500 inpatient admission deductible for In-Network and Out-of-Network providers.	
	Home health care	20% coinsurance after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Limited to 80 visits per calendar year. <u>Preauthorization</u> is required.	
	Rehabilitation services	\$25 copay PCP / \$35 copay SPC; deductible does not apply 20% coinsurance after deductible for other outpatient services	50% <u>coinsurance</u> after <u>deductible</u>	Specialist has higher copay. Copay applies to the office visit only. Any other	
If you need help recovering or have other special health needs	Habilitation services	\$25 copay PCP / \$35 copay SPC; deductible does not apply 20% coinsurance after deductible for other outpatient services	50% <u>coinsurance</u> after <u>deductible</u>	rehabilitative/habilitative services performed will apply deductible/coinsurance.	
	Skilled nursing care	20% coinsurance after deductible	50% <u>coinsurance</u> after <u>deductible</u>	Limited to 120 days per calendar year. <u>Preauthorization</u> is required.	
	Durable medical equipment	20% coinsurance after deductible	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required.	

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or policy document at $\underline{\mathsf{www.bcbstx.com}}$.

Common Medical Event	Services You May Need	What You In-Network Provider (You will pay the least)	Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	No Charge; deductible does not apply	50% coinsurance after deductible	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Dental care (Adult)

• Non-emergency care when traveling outside the U.S.

Acupuncture
 Bariatric surgery
 Cosmetic surgery
 Hearing aids
 Infertility treatment
 Cong-term care
 Private-duty nursing
 Routine foot care
 Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic care (limited to 35 visits per year) • Routine eye care (Adult)

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbstx.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan, Blue Cross and Blue Shield of Taxes at 1-888-233-6724 or visit www.bcbstx.com. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their state insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Texas at 1-888-233-6724 or visit www.bcbstx.com, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, and the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or www.tdi.texas.gov. For non-federal governmental group health plans and church plans that are group health plans, Blue Cross and Blue Shield of Texas at 1-888-233-6724 or www.bcbstx.com or contact the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or www.tdi.texas.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Texas Department of Insurance's Consumer Health Assistance Program at 1-800-252-3439 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/tx.html.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this <u>plan</u> meet the <u>Minimum Value Standards</u>? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-233-6724.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-233-6724.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-233-6724.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-233-6724.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$600

\$35

20%

Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

■ The plan's overall deductible	
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■ Specialist copayment

■ Hospital (facility) coinsurance \$500+20%

Other coinsurance

Managing Joe's Type 2 Diabetes

(a year of routine <u>in-network</u> care of a wellcontrolled condition)

■ The plan's overall deductible

Specialist copayment

■ Hospital (facility) <u>coinsurance</u> \$500+20%

Other <u>coinsurance</u>

Mia's Simple Fracture

(<u>in-network</u> emergency room visit and follow up care)

■ The <u>plan's</u> overall deductible

Specialist copayment \$35

■ Hospital (facility) coinsurance \$500+20%

Other coinsurance 20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

\$600

\$35

20%

<u>Durable medical equipment</u> (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost \$12,700

In this example, Peg would pay:

Cost Sharing	
Deductibles*	\$1,100
Copayments	\$40
Coinsurance	\$2,300
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$3,500

Total Example Cost \$5,600

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$600
Copayments	\$400
Coinsurance	\$800
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,820

Total Example Cost \$2,800

In this example, Mia would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$600	
<u>Copayments</u>	\$400	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,200	

*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

\$600

Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator

300 E. Randolph St. 35th Floor

Chicago, Illinois 60601

855-664-7270 (voicemail) Phone:

TTY/TDD: 855-661-6965 Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 800-368-1019 Phone: 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019 Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Washington, DC 20201

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

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