



# Canrig TRUE™ Aftermarket

Total Rig Upgrades & Enhancements



## We Are a Platform Powered by People

Canrig TRUE™ aftermarket services support the overall life cycle of our products across new builds, construction upgrades, and all recertification cycles.

# Canrig TRUE™ Aftermarket

## Total Rig Upgrades & Enhancements



From top to bottom and small jobs to large-scale upgrades and integration projects, any rig, anywhere, anytime. We have extensive capabilities in shop and field services, parts delivery, supply chain planning and rig optimization, automation, analytics, and more.



### Field Service Support

Leveraging our global pool of technicians and equipment, we have enhanced our tracking and dispatching capabilities to get full utilization of our personnel and rig coverage with our customers – for all required technical disciplines.



### Inspections & Certifications

Canrig offers planned packages customized to meet your equipment needs. These packages help keep equipment properly maintained resulting in increased performance.



### Spare Parts Supply Chain

Leveraging a professional S&OP culture, with an emphasis on demand planning and order management, Canrig has the spare parts to meet your needs. We offer access to our digitized, parts supply warehouses.



### Shop Services

Whether at our customer's facility or one of our many shops around the globe, our technicians perform major and minor repairs as well as complete recertifications on both Canrig products and select 3<sup>rd</sup> party OEM products.



### Rentals & Asset Sales

Canrig provides customers the flexibility to rent top drives, catwalks and other automated drilling equipment. Whether looking to rent a single piece of equipment or to rent/buy for an upcoming project, Canrig offers a broad range of our products for rent.



### Training Services

Canrig offers a technical training program that tracks and continuously improves your repair and troubleshooting skills. This knowledge can be shared with our customers both on-site and in formal classroom settings.

# PROACTIVELY PLAN AHEAD TO INCREASE OUTPUT.

## Total Rig Uptime Solutions Team (TRUST) Program

Reimagining what a maintenance program looks like, to suit our customers' growing needs. Canrig's *TRUST* program has created a differentiated service and inspection model that shows the real value for both parties. We dispatch our technicians to support a subset of rigs for at least three-month, renewable intervals to keep operations running smoothly and efficiently.

## 24/7 Call Center

Our experienced technical staff is available 24 hours a day, seven days a week providing both field-based and remote technical support through Rigline 24/7™. We help you troubleshoot issues and dispatch technicians and parts.

A PLATFORM POWERED BY

People



Rigline 24/7™

**WE INTEGRATE OUR  
TECHNICIANS INTO  
YOUR BUSINESS MODEL.**

## Aftermarket is no longer an afterthought

Our global team of field service technicians is highly trained to provide onsite technical assistance, remote monitoring, and troubleshooting 24/7. Our team is adapted to serve customers in several countries around the world. As we continue to advance our cutting-edge products, we will provide our customers with the support and service they require through highly engaged, proficient, and dedicated employees.

# Spare Parts Supply Chain

Using the latest smart warehousing technologies, Canrig TRUE Boxes are strategically located to support remote rig operations

We have expanded our parts supply solutions into e-commerce, and now offer a selection of parts to add to cart.



## Global Shop Service Centers

Our shop services are second to none in term of quality, consistency and turnaround time. Contact us to book your next repair job and find out.



★ Service Facilities

### CONTACT US

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